

Mark Anthony Reyes

(682) 347-9990 | mark.a.reyes@outlook.com | www.ReyesMark.com
Bilingual (Spanish-English) | No sponsorship required

Professional Summary

Systems Engineer with experience supporting enterprise banking, e-commerce, and business-critical platforms. Strong background in backend systems, SQL Server, automation, integrations, CI/CD, and production support. Proven ability to improve reliability, solve critical issues, and deliver scalable solutions across cross-functional teams.

Core Skills

- Backend Development: C#, .NET, Java, JavaScript, REST APIs, Application Support
- DevOps: Azure DevOps, GitHub, CI/CD Pipelines, Release Management, ActiveBatch
- Systems Integration: Dell Boomi, API Integrations, Third-Party Vendor Integrations, Data Workflows
- Automation / Scripting: PowerShell, Python, SQL, JSON, Bash, Postman
- Databases: SQL Server, SSMS, AWS RDS, Stored Procedures, Query Optimization, Data Modeling
- Operations / Support: Production Support, Troubleshooting, Monitoring, Root Cause Analysis
- Collaboration: Agile Environments, Cross-Functional Teams, Technical Documentation, Vendor Coordination.

Other Skills

- Frontend Technologies: TypeScript, jQuery, HTML, CSS, Sass, Angular, React Native, ASP.NET
- Data / Tools: MongoDB, JSON, Postman, REST APIs
- Operating Systems: Windows, Linux, macOS
- Languages: Bilingual – English / Spanish
- Professional Skills: Technical Training, Public Speaking, Leadership, Team Collaboration, User Support

Work Experience

Arra Finance (acq. of Crescent Bank) – Carrollton, TX (3+years)

Systems Engineer / Software Engineer *Aug 2024 – Current*

- Design, develop, and support core banking applications in production environments.
- Build and maintain backend and web-based solutions using C#, .NET, SQL Server, JavaScript, and REST APIs.
- Optimize SQL stored procedures to improve performance, reliability, and data accuracy.
- Automate deployment processes, scheduled workflows, and operational tasks using Azure
- DevOps, ActiveBatch, PowerShell, and Bash.
- Manage integrations with internal platforms and third-party vendors including Shaw Systems and e-Collections.
- Troubleshoot production issues, support releases, and improve system stability across environments.
- Collaborate with engineering, operations, QA, business teams, and external partners to deliver scalable solutions.

System Analyst & Systems Engineer Support *Feb 2022 – Jul 2024*

- Supported enterprise applications, data systems, and production environments within a banking organization.
- Managed SQL Server environments, scheduled jobs, and automated workflows using ActiveBatch.
- Maintained and enhanced integrations using Dell Boomi and internal platforms.
- Assisted with deployments, application updates, and release coordination for critical systems.

- Developed scripts and tools using SQL, PowerShell, JavaScript, C#, and .NET to improve operational efficiency.
- Resolved production and release issues through troubleshooting, testing, and root cause analysis.
- Created technical documentation and partnered with engineers, operations, and vendors to improve delivery processes.

Meyer Distributing – Arlington, TX (3+years)

Web Developer Sep 2019 – Feb 2022

- *Developed and maintained internal e-commerce applications supporting business operations and online sales.*
- *Built responsive web interfaces and application enhancements using ASP.NET, C#, JavaScript, Razor, MVC, HTML, and CSS.*
- *Supported backend functionality, bug fixes, testing, and ongoing system improvements.*
- *Assisted with deployments, release validation, and post-release stability monitoring.*
- *Collaborated with internal teams to gather requirements and implement user-focused enhancements.*
- *Contributed to side projects involving mobile applications and integrations using Angular, Bootstrap, and Ionic.*
- *Gained experience supporting multi-environment builds, releases, and enterprise application workflows.*

Softwareland - Morelia Mexico

Full Stack Developer Jan 2018 – Jan 2019

- Collaborated with engineering teams to develop web and mobile applications for business clients.
- Built frontend and backend solutions using Java, JavaScript, PHP, React, Node.js, C++, and MySQL.
- Developed user interfaces, supported APIs, and assisted with deployments across multiple environments.
- Worked on embedded technology projects using Raspberry Pi and Arduino, integrating hardware and software components.
- Provided client support including user training, system updates, troubleshooting, and issue resolution.
- Gained experience working in team-based software delivery environments with multiple technologies.

Education

- **B.S. in Computer Science & Engineering** – Instituto Tecnológico de Morelia (2018).

Certificates

- E-Commerce Course, 40hrs - EOI España (online), 2016.
- Digital Marketing Course, 40hrs - Iab (online) 2016.
- Scrum Master (online) 2024