

# Mark Anthony Reyes

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## Work Experience

Crescent Bank. Carrollton, Texas. Feb 2022 - (Current).

System Analyst and Systems Engineer Support

- Research and develop documentation for current and old procedures.
- Analyze, create and modify SQL Store Procedures
- Active Batch development and tracking (On-call duty)
- Dell Boomi API management develop and modify API listeners.
- WebApplication Maintenance and updates, working directly on the company main web application on “front end” and “back end”. Using c#, bootstrap and js (.net).
- As part of current duties is to bring support to the business and engineers taking care of different problems as workload requires. Working with different subjects such as researching old store procedures and business process in order to help engineers achieve a better resolution of the problem as well giving and implementing solutions. Also work with vendors and service providers to set up meetings, collect information needed to complete apps development and complete business process.
- Currently working in agile sprints with different tools such as: SSMS, Visual Studio, Visual Studio Code, Postman, Source Tree, Active Batch, Boomi, Microsoft excel, Microsoft Word, Azure DevOps, Shaw, Shaw Collections, Coll commander , in contact.

Meyer Distributing. Arlington, Texas. Sep 2019 - Feb 2022.

Junior Web Developer

- Builds and maintains responsive layouts from JPEG mockups, forms and wire-frames. Also conducts interface testing to ensure simple and comfortable user experience for internal clients of the e-commerce platform. Utilized Front-End Web Developer technologies including ASP.NET, JavaScript, C# and Razor/MVC.

- Currently helping Meyer with their side projects using Angular, bootstrap and Ionic, these projects include mobile applications and ecommerce systems.

SoftwareLand. Morelia, Mexico. Jan 2018 - Jan 2019.

#### Junior Full Stack Developer

- Works with engineering teams to develop web app services. Participates in projects using Java, JavaScript, Swift, Kotlin, C++, CSS, SASS, PHP, React, React Native, Bootstrap, Node.js, and MySQL.
- Helps build user interfaces in Bootstrap.
- Collaborates with teams using version-control systems (SourceTree and git).
- Develops embedded systems with emerging technologies and micro-controllers (Raspberry and Arduino).
- Creates and designs circuits for the implementation and automation of systems.
- Collaborates in OOP languages, mobile applications and hybrid technologies.

#### Customer Service Representative

- Attends meetings with clients and end-users to diagnose fixes and improvements to software projects.
- Receives and resolves support calls from users.
- Attends meetings with the engineering team to become deeply knowledgeable about product capabilities.
- Outlines and schedules software updates.
- Follow up with clients on delivery, implementation and training.

#### Other Skills

- Front end development using: js, typescript, jquery, html, css, sass, angular, react native, asp.net. Node and mongo db.
- Manipulating data through: Sql, , json, mongoDb, postman and some REST api.
- Native Spanish and English language. Public speaking. Leadership and teamwork: able to generate enthusiasm and motivation. Experience and patience to train users in software systems. Technical skills for assembling and repairing electronic devices, including computer hardware maintenance.

Microcontroller and sensor development and implementation.  
Windows, Linux and MacOS operating systems.

- User interface mockups in Sketch. Knowledge of Adobe Photoshop, Illustrator, and Microsoft Office.

## Education

- B.S. Computer Science & Engineering - Instituto tecnológico de Morelia, 2018.

## Certificates

- E-Commerce Course, 40hrs - EOI España (online), 2016.
- Digital Marketing Course, 40hrs - lab (online) 2016.

## Objective

I aim to add value to the team and company, contributing and growing my knowledge and skills to further personal and professional development.

## Additional links

<https://www.Reyesmark.com>

<https://www.linkedin.com/in/mark-reyes-405842149/>